

Limitless FAQ's and Policies and Procedures

Do you provide 1:1 aides?

Our staff to student ratio is 1:4. In some rare cases we are able to provide an aide at an additional fee. We cannot guarantee an aide who is trained in RPM or FC.

Where do I register?

Visit our website at www.LimitlessASD.com and click on the "Registration" tab.

The class I am interested has already started. Is it too late to register?

Never! We will prorate your bill to reflect the first date you attended the class.

What do I do if my child will be absent from a class?

Please let the teacher of the class know as soon as possible or email info@limitlessasd.com.

How long do classes and groups run for?

Unless otherwise noted classes are continuous. You will be enrolled until you contact us to cancel.

Will I get billed for a missed class, event, or mini-camp?

We hire staff and run classes based on the number of individuals enrolled in each class. Therefore, we are unable to charge per class attended. If your child will miss multiple classes in a row you may cancel the class and re-register when they are able to attend and you will not get billed for missed classes. Please give us 48 hours cancellation notice for events, 5 days notice for mini-camps, and 5 days for classes to avoid being charged for the class or event. We do not issue refunds if your child is out sick unless the above guidelines are met.

Do you charge a fee for a late pickup?

A late fee of \$10 per 15 minutes will be assessed. If you think you are going to be late please call us and let us know.

How do I cancel registration?

To cancel any classes please email cfarr@limitlessasd.com 5 days prior to the next class to avoid being charged. To cancel for an event email tdurgin@limitlessasd.com 48 hours prior to the event to avoid being charged.

How often will I get billed?

We will email invoices at the beginning of each month.

When are invoices due?

Invoices must be paid by the 28th of each month or a \$35 late fee will be assessed.

How do I request transportation for my child?

Please email tdurgin@limitlessasd.com to request transportation from select locations within the town of Denville to Limitless classes and events.

***** It is the responsibility of the parent or guardian to notify their child's school/teacher about transportation through Limitless*****

How will I know if a class or event is cancelled?

An email, text, or phone call (depending on preference) will be sent out in the event of a cancellation. Our Facebook page will be updated as well. Payments will be refunded.

What does "Minimum Enrollment" mean?

Building peer relationships is one of our core focuses at Limitless. For your child to get the most out of our classes we require a minimum amount of participants to run the class effectively. If the minimum enrollment is not reached 5 days prior to the start of class or 3 days prior to events then we may postpone the start date until the minimum is met. Payments will be refunded and parents will be notified 5 days prior to the start of the class or 3 days prior to events.

How do I rescind permission for my child to be photographed?

Any pictures or video taken at Limitless or during a Limitless event may be used for advertising purposes. If you wish to request that your child is not photographed please email us at cfarr@limitlessasd.com.

What is your electronics policy?

While we understand that electronics are a part of everyday life, Limitless can not guarantee the safety of any personal electronic equipment. Please leave any valuable items at home.

Where do I send payment?

Payment may be sent to Limitless at 30 Righter Ave in Denville, NJ 07834. You may also pay your bill through the invoices sent to your email.

Why have you decided to stop offering 1:1 aides?

At Limitless, our mission is to support independence and a sense of self control and agency across developmental domains, based in an array of experiences , and implemented in a widening circle of integrated community connections. This goal is an integral right of all people and research indicates increased independence is positively associated with indicators of well being, including self esteem and self actualization. As our charges emerge into adolescence and young adulthood, we have a responsibility to support a societal shift in expectations regarding students ability to assume a higher level of responsibility for their functioning. We believe in our clients capacity to begin to regulate and monitor their own actions, seek to provide a variety of support toward this end , and feel a responsibility to prepare them for a successful and fulfilling future.

In order to make determined efforts towards this endeavor , our program is evolving to a staff to client ratio of 1:4 effective December 2nd, 2019. This model is in the best interest of our clients. Be assured that each student will continue to receive individualized attention, support, and their unique strengths and areas of challenge will be considered in modifications. This is in accordance with best practices for programs that promote social, emotional, educational, and transitional growth.